

## Air Force and Space Force RAPIDS Site Operations

### Site Security Manager and Verifying Official (SSM / VO)

#### Supplemental Information: DMDC Online USID Card Renewal Pilot

Defense Manpower Data Center (DMDC) announced on Feb 24, 2023 their partnership with the Government Publishing Office (GPO) for Online USID Card Renewal listed at: <https://www.cac.mil/Next-Generation-Uniformed-Services-ID-Card/Renewing-Online/>, select “Family ID Cards.” Refer to the attached USD P&R Memorandum, “*Online Uniformed Services Identification Card Renewal Pilot*,” Feb 27, 2023.

Online USID Card Renewal is an 18-month Pilot with an overall 5-year ramp up of operations. Online USID card renewals approved by DMDC / GPO allows cardholder’s to receive their USIDs by mail according to the mailing address listed in DEERS.

Pilot allows DMDC to gauge USID cardholder’s (dependent family members and retirees) reception to online renewal services, plus, track operational processing capabilities. **Note:** CAC renewals services require in-person among the +1600 RAPIDS site locations listed at: <https://idco.dmdc.osd.mil/idco/>.

Air Force and Space Force RAPIDS site operations remain the same for in-person DEERS enrollments, eligibility determinations, USID initial issuances, and CAC initial issuances and renewals, including PIN resets.

#### Online USID Card Renewal Pilot Requirements and Eligibility

1. DEERS Sponsor (member) must be a CAC holder, example, military, civilian, or contractor for requesting renewal of their dependent family member USID card. Sponsors who are retired military and employed as a civilian or contractor and are a CAC holder, may apply online to renew their military retired USID card.
  - a. Cardholder’s mailing address must reflect U.S.
  - b. **Note:** Cardholder’s reflecting an overseas mailing address in DEERS, online USIDs renewals are currently not supported during the DMDC Pilot.
2. Sponsor and Cardholder must have an email address listed in DEERS, authorizing DoD to contact the sponsor and cardholder.
  - a. No email address available, sponsor and cardholder will need to update their DEERS records or visit the nearest RAPIDS site location at: <https://idco.dmdc.osd.mil/idco/>
  - b. Authorizations for DoD to contact sponsor and cardholder are available at the IDCO website, select “My Profile.”
3. Sponsor personnel status in DEERS must extend at least 30-days in the future from the renewal request date.
4. Cardholder must have a photo saved in DEERS within the last 12-years.
  - a. Outdated photos will require the sponsor and cardholder to visit the nearest RAPIDS site location at: <https://idco.dmdc.osd.mil/idco/> to have their picture taken and saved to DEERS.
  - b. **Note:** In the above instance, recommend the USID card issued in-person, example, FSS Customer Service section.
5. DMDC plans to expand online renewal eligibility to other populations for Online USID Card Renewal using the DS Logon credential.