

# KEY SUPPORT LIAISON

## Key Support Liaisons Are

- Trained volunteers
- Official Unit Representatives
- Link between unit leadership and spouses/families
- Information and referral resource
- Peer to peer support system

## Key Support Liaisons Are **Not**

- A spouse's club
  - Social Planner (parties, meal trains, etc.)
  - Fundraiser
  - Counselor
  - Babysitter
- ❖ KSLs are **not** expected to be subject matter experts, nor should they act as counselors. KSLs should utilize referral resources such as the M&FRC, Family Advocacy Program, Chaplains, Military One Source, and Military Family Life Counselors (MFLC).
- ❖ KSLs serve as an "official" unit representative, role model, and conduit of accurate information to unit spouses. When KSLs are asked to step outside of this role, the program can lose credibility and focus.



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## MACDILL AFB COMMANDER'S KEY SUPPORT PROGRAM

Commander's Key Support Program (CKSP)  
The U.S. Air and Space Force Commander's Key Support Program (CKSP) is an official Unit Family Readiness Program designed to enhance readiness and establish a sense of community. This Commander's program promotes partnerships with the unit, the Military & Family Readiness Center (M&FRC) and community agencies.

The strategic vision is to increase resiliency and unit cohesion amongst military members and their families throughout the military lifecycle.

The Key Support Liaison (KSL) is a volunteer selected and appointed in writing by the Unit Commander (CC) to act as an official unit readiness representative.

The KSL serves as a trusted agent between unit leadership and families.

The KSL works with unit Commander's Key Support Team to plan, coordinate and execute the unit CKSP through two-way communication and community information and referral.

#### **Commander's Key Support Team includes:**

- Commander (CC)
- First Sergeant (CCF)
- Key Support Mentor (KSM)
- Key Support Liaisons (KSL)
- Military and Family Readiness Center (M&FRC)

#### **KSL/ KSM Volunteers**

The Commander appointments volunteers he/she feels would best represent their unit as a KSL/KSM. Volunteers that can be appointed include:

- Spouses
- Active-Duty Members
- Federal Civilians
- Family Members
- Civilians connected to the unit

**The KSL is an advocate for families and are encouraged to attend Unit and M&FRC briefings to remain aware of resources, services and opportunities.**



#### **History of the Commander's Key Support Program**

The Key Spouse Program (KSP) is a Chief of Staff of the Air Force (CSAF) initiative, developed out of concern for AF families. Similar to the Navy Ombudsman Program, the AF tested programs at five bases (1996 -1998).

Voluntary implementation was encouraged Air Force wide as part of the AF family support outreach program (1999). For many years, the program was installation or command specific. The AF deployed a standardized KSP in March 2009. In 2024 the program was updated to meet the needs of our diverse Air and Space Force Families, which included a name change to the Commander's Key Support Program, an expansion of the eligible volunteer pool, and refreshing the training curriculum and resources.