



6TH FORCE SUPPORT SQUADRON

W
O
O
N

ANNUAL REPORT



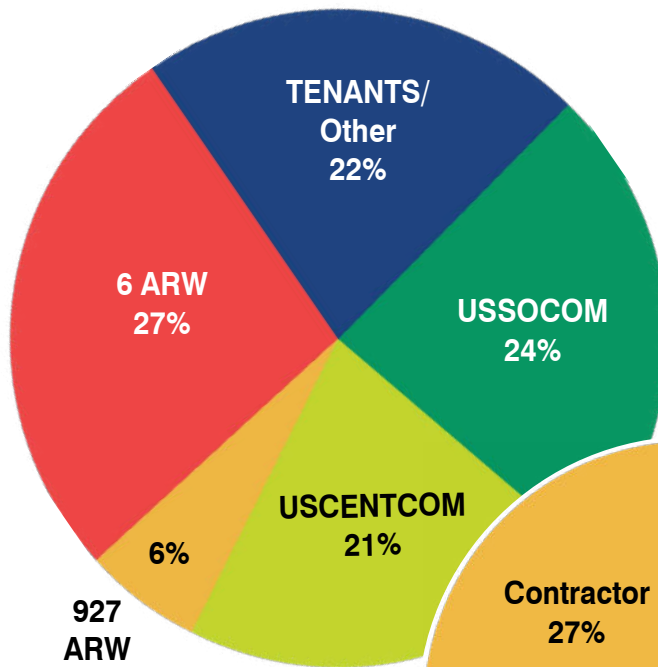
MACDILL AIR FORCE BASE
FORCE
SUPPORT SQUADRON





WHO WE SERVE

16.4K JOINT WORKFORCE
Military, Civilians, and Contractors



Base + Retiree
Economic
Impact
\$5.7B

MISSION

Deliver talent management and care solutions to strengthen readiness, enhance resiliency, and build community.

VISION

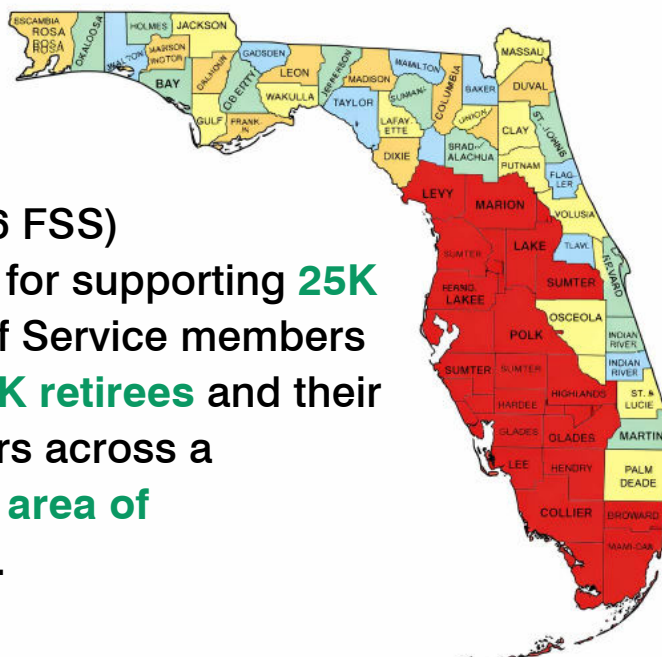
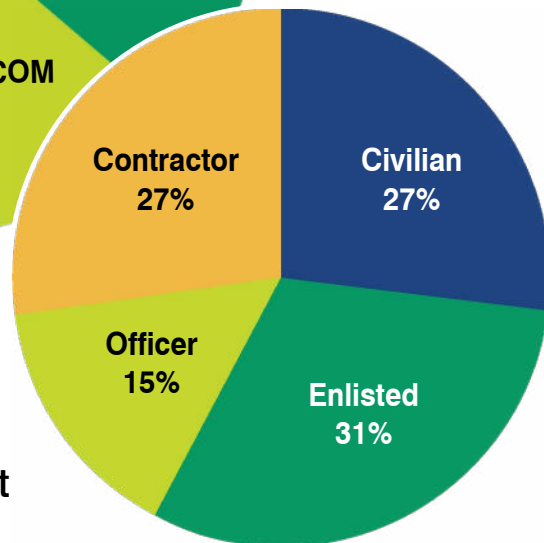
Be the premier support organization...empowering people through professional development, services, and communication.

PRIORITIES

- Dignity and Respect
- Teamwork
- Make it Better!



Total Economic Impact
\$4.1B



MacDill AFB (6 FSS) is responsible for supporting **25K dependents** of Service members as well as **240K retirees** and their family members across a **23.5K sq/mile area of responsibility.**

COMMANDER'S CORNER

To Our MacDill Community,

The Force Support Squadron is often known for our “cradle to grave” mission—and in 2025, that truth continued to come alive in powerful ways here at MacDill Air Force Base. From the first welcome at lodging, to childcare, dining, education, deployments, retirements, and mortuary, our team remains present for every stage of life and service. We are woven into the daily rhythm of this installation, and we carry that responsibility with pride and purpose!

This past year, the men and women of the 6th Force Support Squadron once again demonstrated what it means to serve with excellence—locally and globally. While many see our work in the programs and facilities they use each day, our impact also reaches far beyond our gates. In 2025, our Airmen directly supported operations across Southern America and Central Asia, helping enable counter-narcotics efforts and nuclear deterrence missions. Whether on the flight line or in a community center, our work remains inseparable from national defense.

Throughout the year, our squadron continued to set the standard across the Department of the Air Force and the Department of War. From industry-leading Information, Tickets, and Travel and FamCamp operations, to a Military Personnel Flight that issued more identification cards than any other installation for the third consecutive year, our teams delivered consistent, reliable excellence. Our Child and Youth Programs earned the distinction of being named the Air Force’s “model program” following an unannounced inspection, reaffirming our commitment to the safety, development, and well-being of our youngest members. Our Outdoor Recreation team was recognized as the Air Force’s best, receiving the 2025 Trailblazer Award! Finally, our squadron was recognized as the best large FSS in Air Mobility Command, earning the General Curtis E. LeMay Award for the year 2025.

At the same time, we continued investing in the future of our people and our community. New and improved facilities, modernized classrooms, renovated spaces, and upgraded amenities reflect our belief that Airmen and families deserve environments that inspire growth, connection, and resilience. These improvements are not simply about buildings—they are about creating places where readiness is strengthened and relationships are built.

What you will find throughout this report is more than a collection of metrics or milestones. It is a story of teamwork, adaptability, and service. It is the story of professionals who show up every day committed to making life better for those who serve and sacrifice. It is the story of a squadron that lives its motto: “REFUEL THE FORCE.”

Looking ahead to 2026, our momentum continues. New facilities, expanded programs, and signature community events are on the horizon. From enhanced fitness and recreation spaces to expanded camping capacity and family-centered celebrations, we remain focused on building a stronger, more connected MacDill. We are preparing today for the needs of tomorrow—because readiness begins with people who make us the world’s greatest Air Force.



DUCK Dispatch



To every military member, civilian, retiree, family member, and partner: thank you for placing your trust in us. Whether you needed operational support, professional development, childcare, recreation, or simply a place to belong, the 6th Force Support Squadron was honored to serve you.

Together, we will continue fueling readiness, strengthening resilience, and caring for our community—every step of the journey, from first arrival to final salute!

Richard G. Bottinelli

RICHARD G. BOTTINELLI, Lt Col, USAF
Commander, 6th Force Support Squadron

FSS... Refuel the Force!



What We Offer...

TALENT MANAGEMENT + CARE SOLUTIONS



MILITARY PERSONNEL FLIGHT

- Supports the entire base workforce, dependents, retirees, **52 senior raters + 52 unit commanders**
- Air Force's DoW's largest customer support function for Common Access Cards & Identification cards, passports, and DEERS updates
- **Air Force/Space Force services** include personnel systems management, evaluations, decorations, assignments, reenlistments, and special actions
- Installation Personnel Readiness – Air Force personnel **deployment tasks and orders**
- **Official Mail Center** with a \$3.2M postal contract

CIVILIAN PERSONNEL FLIGHT

- **Supports 3K APF/NAF civilian employees** across the talent management life cycle (i.e. acquisition through transition) – including deployments
- Staffing + labor/employee **management relations**

SUSTAINMENT SERVICES FLIGHT

- **Fitness & sports complex** – 44K sq/ft facility, \$18M in equipment, two outdoor running tracks, an outdoor pavilion, manages **intramural sports programs** and Air Force **physical fitness assessments**
- **Lodging operations** – 348 VQ rooms and 50 TLFs
- **Military Dining Facility operations** (DFAC), providing essential messing and contingency feeding operations



FORCE DEVELOPMENT FLIGHT

- **Professional Development Center/Development Advisor** - manages installation Career Development Programs, advising leadership and personnel on career progression, retraining, and special duty assignments. They **support mandatory and voluntary professional development programs**, including the First Term Enlisted Course (FTEC), Informed Decision Seminar, and Foundations Courses 300, 500, and 700, and assist with coordinating civilian and officer development seminars.
- **Airman Leadership School** - The Airman Leadership School delivers **essential supervisory and leadership training for enlisted Airmen** transitioning into front-line leadership roles. ALS focuses on communication, team development, and mission-focused leadership competencies.
- **Base Education & Training** - oversees all installation training program requirements, including ancillary training management, upgrade training support, and formal training requests. The office provides education counseling, tuition assistance guidance, and support for CCAF and voluntary education programs. They ensure unit training managers and supervisors have the resources needed to **maintain mission-ready Airmen** while helping members align academic goals with career development pathways.
- **Library** - The Base Library **offers academic, professional, and recreational resources**, including research materials, study spaces, and digital services. The library supports lifelong learning, testing preparation, and educational success for Airmen and families. In addition, they manage Base Theater reservations.

MANPOWER & ORGANIZATION FLIGHT

- **Manages 6 ARW UMDs**, applies manpower determinants, validates AFFORGEN taskings, and facilitates **Continuous Process Improvements**
- **Advises** on optimal resource utilization

HONOR GUARD & MORTUARY SERVICES

- **Florida's largest Honor Guard** & Mortuary Affairs
- Supports funerals, ceremonies, and other details across a **17.5K sq/mile area of responsibility**

COMMUNITY SERVICES FLIGHT

- **DoW's largest Family Campground (FamCamp)** – 428 sites (367 full-service, 21 partial, 40 dry camp, 25 tent sites)
- **DoW's highest sales Information, Tickets & Travel (ITT)** – theme parks, cruises, concerts, and much more
- **Recreation** – two 18-hole golf courses, 12-lane bowling center, skeet/archery range, outdoor adventure tours, Lewis Lake, tent camping area, outdoor pavilions, and base beach
- **Marina** – 12 boats, 30 wet slips, 5 temp wet slips
- **Rental equipment** – Over 2,500 items including kayaks, paddle boards, bouncy houses, and more
- **Rental storage** – long-term RV and boat storage
- **Arts & Trade Crafts** – lasering, framing, engraving, wood shop, auto hobby shop, and base car wash
- **Unite program** management and oversight
- **8 food service operations**
- **Events Center** \$10M renovation being transformed into a Community Center

CHILD & YOUTH PROGRAMS FLIGHT

- **2 Open Child Development Centers** – 430 child capacity (1 closed for renovation)
- **Family Child Care (FCC)** home management (3 FCC Homes in 2025)
- **School Age Care** – 96 capacity
- **Youth Sports Program** – Soccer, basketball, flag football, lacrosse, sports camps and clinics. Instructional classes: Dance and Top Gun Martial Arts, Open Rec Preteen and teen programs, STEM & Science Camps
- **School liaison** to 6 districts, including Hillsborough County—**7th largest in the nation!**

RESOURCE MANAGEMENT FLIGHT

- Executes unit's \$2.9M APF annual budget
- **Manages base \$9M NAF portfolio** (MWR Fund)
- Oversees all **base private organizations**

MILITARY & FAMILY READINESS FLIGHT

- Offers **transition**, relocation, employment, financial readiness, deployment family support, personal/work life programs, information & referral, casualty & survivor benefits, Gold Star/Air Force Families Forever, voting, volunteer, and **Exceptional Family Member Program (EFMP)** services
- On-site **Credentialed Military Family Life Counselors** and Personal Certified Financial Counselors, Department of Labor Veteran/Spouse Employment Representative, FL Veteran's Service Officer and School Liaison Officer

MARKETING DEPARTMENT

- Manages **web presence**, social media, customer feedback, analytics, and market research
- Procures **commercial sponsorship/advertising**

CUSTOMER COUNTS



Short Fitness Center
322,700/yr

Diner's Reef (DFAC) Dining Hall
189,046/yr



Bay Palms Golf Facility
79,345/yr

MacDill Inn Lodging
99,298/yr



MPF ID Card Renewal
39,000/yr

SeaScapes Restaurant
16,511/yr



Information Tickets & Travel
24,000/yr

Library Education Center
22,000/yr



MacDill Lanes Bowling
16,548/yr

Arts & Crafts Center
4,325/yr



MILITARY & CIVILIAN PERSONNEL

- **240** civilian hiring actions
- **3.8K** civilian awards (\$4.9M in bonuses & 48.4K hours time-off)
- **8,494** Non-Appropriated (NAF) job applications received; **44%** increase over 2024.
- **1.4K** NAF civilian transactions/**900** NAF civilian hiring actions/**293** NAF civilian awards (\$280K bonuses & 632 hours time-off)
- **585** official passports; **70** Visa applications, totaling \$113K
- **15K** Military Personnel Data System (milPDS) transactions



BACK-TO-BACK-TO-BACK
#1 PRODUCER IN DAF

35.6K
CAC & ID Cards



FORCE DEVELOPMENT

- **2.1K** Tests Administered
- **148** Airman Leadership School Graduates
- **104** Community College of the Air Force (CCAF) Graduates
- **934** Hours Professional Development Instruction
- **1.2K** Students attended PDC Classes
- **18.2K** Circulated Library Resources
- **14.6K** Library Visitors
- **5.3K** Library Computer and WIFI Users
- **16** Base Training Continuous Unit Evaluations, **9** Staff Assisted Visits
- **17K** Civilian Training Funds Allocated
- **2.1K** AETC & Unit Training Products
- **\$2,024,841** Tuition Assistance Funds Allocated



16.8K

educational counseling events





COMMUNITY SERVICES

- **\$8.9M** Ticket/Travel Sales; **1.3M** Leisure Travel sales; **\$180K** facility renovation
- **30.2K** rounds of golf; Generated **\$1.49M** sales
- **22.5K** games bowled; **\$93.7K** revenue
- **Over 90K** overnight stays in FamCamp; **\$2.7M** revenue
- **10.4K** customized Arts & Crafts orders from three production cost centers; Generated **\$431.4K**
- **56** facilitated Unite events for over **9K** participants; **\$50K** active duty & **\$35.6K** civilians
- **\$130K** invested in basewide community events
- **96** official functions and community events
- **8** food operations; **66.9K** meals served
- **\$1.1M** in Food & Beverage total gross sales



51K+

ITT Attraction tickets sold

MILITARY & FAMILY SUPPORT

- **7,453** customer touch-points, **20,609** informal contacts
- **477** Benefits Delivery at Discharge claims submitted, totaling **15.3M** in VA compensations
- **527** workshops with **5,709** participants
- **235** outreach & coordination events with **34,514** participants
- **\$42.06** average hourly rate of job placements
- **\$146K** provided to 164 families for emergency financial support
- **145** Air Force Families Forever/Gold Star, provided direct monthly contact
- **28** Military Family Life Counselors supporting **20** local schools & **8** base agencies
- **300+** retiree casualties and **202** Air Force survivor benefit cases across western Florida AOR (23.5K sq/miles)



Support 1.6K+ EFMP

family members from all branches



HONOR GUARD OPERATIONS

- 1 manager, 1 NCOIC, **48** rotational augmentees
- **310** training hours
- **3.9K** expended rounds of munitions
- **1,398** total details and tributes
- Average **115+** details/ceremonies per month
- Supported **3** national/**150** private cemeteries.



19 counties
17.5K sq miles

traveled across western Florida



SUSTAINMENT SERVICES

- **189K** DFAC meals served; **7.5%** increase from 2024
- Completed a **\$170K** renovation of the DFAC Distinguished Visitor (DV) room
- Launched the wing's 24/7 alert team feeding capability, ending 5-year nuclear mission LIMFACs and enhancing a \$1.4B flying hour program
- **\$2.5M** dining facility food service contract
- **\$8.9M** in Lodging revenue; **99.2K** guests housed
- **\$660.9K** NAF Décor Facility Upgrade (TVs, Queen Mattresses, Carpet)
- **297** groups supported: **\$62K** revenue
- **322.7K** fitness center users; Registered **14.7K** for 24/7 gym access
- Reintroducing Group Exercise classes & Personal Trainer contracts, while also completing a **\$9K** upgrade to the parent-child care area
- **113.4K** official mail items processed, 100% screened and delivered; **\$63.4K** postage processed



255.9K
total meals served
in FSS Operations (APF/NAF)

CHILD & YOUTH PROGRAMS

- Provided services to more than **2K** military children and youth
- **\$89K** in school supplies provided to **2.2K** families at annual Back-to-School event
- **\$42K** grant from the Boys and Girls Clubs of Florida State Alliance
- **8** summer camps hosted
- Continued **partnership with Hillsborough County School District** – quarterly MacDill Council for Educational Excellence meeting

1.3M hours
of childcare delivered



OPERATIONS & SUPPORT SERVICES

- Processed **540** deployers in support of Operation MIDNIGHT HAMMER & NOBLE DEFENDER
- Mobilized **240** MREs and expedited **245** passports in support of Operation SOUTHERN SPEAR
- **2** active duty mortuary support cases

Processed
540 deployers





RESOURCE MANAGEMENT

- **\$10.6M** total income generated
- **\$2.9M** APF Budget; \$20.2M MWR assets;
- **\$43.7M** NAF assets
- **\$2.5M** approved infrastructure improvements
- **\$1M** towards quality-of-life improvements across 10 flights
- **\$812K** AAFES dividends
- **\$680K** CY24 MWR Fund profit

MARKETING

- **666.3K** website page views; Users: **261.9K**
- Facebook Views: **1.3M** views
- Facebook Interactions: **9.6K**; **107K** visits
- Facebook New Followers: **+1.2K**
- Link Clicks: **5.8K**
- Instagram Reach **24.8K**
- Instagram Followers: **3K**
- **\$149.9K** received from advertising, donations and commercial sponsorship efforts
- Constant Contact E-blast Newsletter **18.7K** emails sent
- Coordinated on **3.5K** Interactive Customer Comment Cards

2025 AWARDS

- AMC General Curtis E. LeMay Best Large Installation-level FSS
- AMC Community Services Flight of the Year
- AMC Military Personnel Flight of the Year
- AMC Sustainment Services Flight of the Year
- AMC Force Support FGO of the Year
- AMC Force Support NCO of the Year
- AMC Category I, Non-Supervisory Civilian of the Year
- Trailblazer Award – MacDill Outdoor Recreation
- AMC Solomon Starks, Jr. EO Professional of the Year

HOSTED

- USAF CORONA South – 121 USAF Senior Leaders
- AMC Phoenix Rally – 146 Attendees
- Operation Southern Spear

INNOVATION

- Dramatically improved customer safety and energy efficiency at the FamCamp with the addition of **\$100K** in solar-powered lighting to RV storage and dog park areas.
- Bay Palms Golf Facility New Covered Driving Range – Coming in 2026: **\$1.36M** renovation featuring 6 premium golf suites and 15 covered hitting stations.



DID YOU KNOW?



UNITE PROGRAM

Provides units and organizations with funding to build resiliency through team building and cohesion activities. Funding is determined based assigned Department of the Air Force personnel (e.g. Active/Reserve Components and APF/NAF civilians). Funding is available at the beginning of each calendar year and must be spent before the end of the calendar year.



ARTS & CRAFTS CENTER

The best place to order custom unit quarterly or annual awards, farewell gifts, retirement gifts, and a variety of other custom creations. Services include lasering, engraving, framing, embroidery, and custom wood shop. If you need any of these items, give the Arts & Crafts Center a chance to compete for your business.



MILITARY FAMILY LIFE COUNSELORS

No-cost counseling services. Offers short-term psycho-education to help military service members and their families (including Youth & School Age children) understand the impact of stresses related to life in the military. For an appointment, contact the Military & Family Readiness Center. Walk-ins welcome.



GIVE PARENTS A BREAK

Monthly child care for active duty Air Force and Space Force families who are under stress and need a break. Unit Commanders, Senior Enlisted Leaders, First Sergeants, Chaplains, and Medical/Mental Health Professionals may authorize a member/dependents 4 hours of care per month by referring them to Military & Family Readiness Center for an authorization certificate.



SPECIAL MORALE & WELFARE FUNDS

Nonappropriated (NAF) dollars that are available to units for official events contributing to overall morale and welfare of the military community. The most common use is to support food/drinks for retirement ceremonies, Commander's Calls or Change of Commands. Contact 6 FSS Resource Management to submit a request.



BREAKAWAY EVENT CENTER

A True Sense of Community — All in One Place
The Breakaway Event Center is currently being transformed with a \$10 million renovation into a modern, multi-use community hub, the Breakaway Community Center. The space will feature flexible banquet areas for official and private events, four multipurpose PODS for meetings and training, and a traditional pub. Projected to open Dec 26/Jan 27.



UNIT MORALE FUNDS

Annual NAF dollars (up to \$3.00 per person) provided to units to offset/fund expenditures within FSS programs and facilities (e.g. outdoor recreation, bowling, golf, food/catering services, etc.). Participation must be open to all government personnel (military and civilian) assigned to the unit. To submit a funding request, contact 6 FSS Resource Management.



MILITARY COMMON ACCESS CARDS (CAC) AND DEPENDENT/RETIREE IDENTIFICATION CARDS

Three ways to obtain:

1. Make an appointment
2. Emergency walk-in hours (for lost or stolen cards)
3. New online renewal options





Connect with Us



macdillfss.com



Follow Us on facebook
[@macdillfss](https://www.facebook.com/macdillfss)



Follow Us on Instagram
[@macdillfss](https://www.instagram.com/macdillfss)



FSS Newsletter
Subscribe [@tinyurl.com/FSSNews](https://tinyurl.com/FSSNews)



FSS Text
TEXT a Keyword to 866-992-6FSS (6377) to Subscribe
MACFUN • MACFIT • MACLEARN • MACFORCE • MACREC • MACFOOD • MACTIX • MACKIDS